

WARRANTY INFORMATION

Important Safety Information. Please read carefully before installation.

1. Unit must be installed by qualified personnel, according to manufacturer's instructions and relevant local standards.
2. Ensure electrical supply complies with current regulations and has suitable electrical protection device fitted.
3. Do not attempt to modify unit in any way.

Child Safety:

Although the unit is inherently safe in all respects of its design and components, this unit is designed to be operated by adults. Do not allow children to operate. The closing action could pose a finger trap hazard to children. Keep all items out of reach and do not leave children unattended near unit.

During Use:

This unit is suitable for both domestic and commercial use. It has passed the latest UL Laboratory and NEC 2.2 litre electrical safety splash tests for use in Wet Areas (such as Kitchen), however please do not use any of the electrical components or appliances contained within the unit with wet hands.

Electrical Connections:

Any electrical work required to install this unit must be carried out by a qualified electrician or competent person, in accordance with current IEEE regulations.

THE UNIT MUST BE EARTHED (Where Appropriate)

The manufacturer declines any liability if safety measures are not observed. Before switching on ensure electrical supply voltage matches indicated voltage on base of unit or documentation supplied.

Cleaning Instructions:

Top Surface - a damp cloth or sponge with a solution of washing liquid will remove everyday stains. Raising Unit - dry cloth and anti-static spray should clean unit and stop dust gathering on surfaces

Unit Operation:

The unit works on a counterbalance system. During the design and assembly process we have calculated and installed the initial correct counterbalance weight to allow the unit to operate smoothly and efficiently when it has either a steel pre-fitted top or one of equivalent weight.

Additional weights are provided, for addition into the counterbalance box, if the custom top preferred is heavier than a steel one. Full instructions for adding or subtracting weight according to the units design limits are contained in the Installation Instructions.

Provided the limits of top thickness and nature of material are adhered to, the unit will always work efficiently. (i.e. maximum thickness, 12mm of Granite)

By applying a small amount of pressure to the top of the unit you will hear a click which is the hold catch releasing. The unit will now raise. You can now use the contents for its designed purpose.

When you have finished, simply apply a small amount of pressure to the top and push the unit back down, you will hear a click which is the hold catch activating and holding the unit closed.

Guarantee Conditions

1. S-Box offers the following guarantee to the first purchaser of the unit.
2. The guarantee is valid for 24 months once handed to first user/purchaser: This is verified by purchase invoice or similar document.
3. This guarantee covers both domestic and commercial use.
4. Guarantee covers all parts/components which are found to have failed due to faulty workmanship or materials. It does not cover any defects or poor performance due to misuse, accidental damage, neglect, faulty installation, unauthorised modification or attempted repair, or failure to observe requirements/ recommendations set out in this Warranty or the Installation Instructions.
5. in the case of storage products, this Guarantee does not cover client's individual contents, removable glassware or plastics.

6. Should any guarantee repairs be necessary the purchaser must inform the person or organisation from whom it was purchased; this may be either a professional construction organisation or Cardinal Innovations Ltd itself. S-Box reserves the right to stipulate place of repair i.e. customer's home, place of installation or S-Box Workshop.

Any decision for a full replacement unit will be that of the Manufacturer, following satisfactory investigation that all installation instructions have been followed and that it is a component part that has failed.

7. Repairs carried out under guarantee do not extend guarantee period. The guarantee or free replacement does not include installation. Parts removed during guarantee repairs become S-Box property.

8. The purchaser's statutory rights are not affected by this guarantee.

5 Year Warranty

In addition to the Statutory Guarantee above, we offer a 5-year operating Warranty of its good service and working action. This is based on extensive independent tests by FIRA (Furniture International Research Association) who have carried out repeat-cycle testing up to 75,000 continuous operations.

Customer Record

Please keep record of any purchase receipts, or the date of its installation by a third party, in order to establish the starting date of this Warranty.

AFTER 12-24 MONTHS OF USE (PARTICULARLY IN VERY WARM or CENTRALLY HEATED ENVIRONMENT) THE INTERNAL RUNNERS MAY REQUIRE A TINY AMOUNT OF RE-LUBRICATION TO MAINTAIN THE UNIT'S SMOOTH OPERATION. 2 DROPS OF 3-IN-ONE OIL WOULD SUFFICE.

All claims under this Warranty should be made to:

**Cardinal Innovations Limited, Fernhill House, Battye Street, Bradford,
ENGLAND BD4 8AG**

Tel +44 (0) 1274-386820

sales@the-sbox.com